# ASSESSMENT POLICY APPENDIXS



#### **Appendix A - 7 Feedback Principles**

#### 7 FEEDBACK PRINCIPLES

### 1. Be an interactive process involving student-professor and student-student dialogue

There should be an agreed point of reference and common starting point between students and staff as to what constitutes the purpose and use of feedback as part of a learning process. The content of this originates from the knowledge and professional expectations of the subject discipline. Determining the common starting point is an iterative process emerging out of interactive dialogue between staff, students, and their peers, where all participants challenge and are open to each other's views.

### 2. Facilitate the development of self assessment and reflection

The feedback should generate a series of questions for the student which makes them think about their learning now, and what they need to do to develop their learning in the future. This will enable them to understand the purpose of the feedback in each specific context; create the capacity to developing evaluative judgement; the ability to review their own performance against professional and academic criteria; and to think about learning strategies they need to develop in the future.

#### Because of these principles you, the student, can expect:

- To agree with staff and other students on why you will get feedback
- To debate with other students
- To learn from other students
- To debate with lecturers and other staff
- Institute staff to learn from you
- Every conversation about your studies to be a type of feedback you can learn from (we are an Academic Community)
- To get feedback throughout your course
- To also get specific and timely formal written feedback from lecturers on your marked assessments
- To ask yourself new questions about your learning
- To ask yourself new questions about your subject
- To improve your understanding of your own thoughts
- To improve your ability to see the worth of other people's work and thoughts
- To improve your ability to evaluate your own work and the work of others
- To become better at working in order to meet specific goals or targets
- To get better at working out what types of feedback you need and working out when you need feedback

# 3. Clarify for students and staff, through dialogue, what good or bad performance actually is in the assignment or task.

This involves identifying and justifying the strengths and achievements of the assignment, artefact, or task under discussion. This should also then lead to outlining how changes and improvements may be made, through reference to discussion around what constitutes the criteria for good performance and how the outcomes of the task have been met. Students need to be aware that feedback is a process that can take place at any time or place and isn't restricted to formal learning situations.

# 4. Be developmental, progressive, and transferable to new learning contexts

The dialogue and understanding that emerges from the feedback should be applicable both to the current debate and also contain elements that are able to be translated to a range of current and future learning situations. As the student progresses through their learning journey, they should be developing a more sustained and sophisticated approach to their learning, culminating in the expression of the graduate attributes appropriate to their level and subject specialism.

#### 5. Be ongoing and embedded in the learning process

Feedback isn't simply an activity that takes place after assessment – it isn't something that is simply done to students. Feedback that is effective and timely occurs when students know when they need it, recognise what they want it for, and know

- To get better at seeing where your work is good and where it needs improvement
- To get better at seeing where other people's work is good and where it needs improvement
- To get better at giving people help to improve their work
- To get better at accepting and using help from other people to improve your own work
- To discuss how ideas like "good" and "bad" relate to marking criteria
- To get and give feedback wherever you can: not just in tutorials or seminars
- Your feedback to be relevant to your course
- Your feedback to be relevant to the way your wider subject area is developing
- Your feedback to give you useful ideas for ways of doing future learning
- Your feedback to help you get a deeper understanding of your subject
- Your feedback to help you develop your overall thinking
- To give and receive feedback frequently
- To learn to recognise when it would be useful for you to get feedback
- To learn to recognise what type of feedback it would be useful for you to get
- To learn how to ask for appropriate feedback

how to ask for it in a way that is appropriate to their needs. It is multi faceted both in terms of content and format.	• To recognise that there are many appropriate ways of giving feedback

### 6. Motivate, build esteem and confidence to support sustainable lifelong learning

Feedback needs to point out what has been done well, both in terms of the task process and the product. Feedback needs to offer 'do-able' actions for future learning/work, so that students are able to improve. Courses need to engage students with multiple feedback opportunities.

- To get, and give, praise for things that have been done well
- To get ideas that will help you improve your future learning and work
- To give ideas that will help other people to improve their future learning and work
- To get a lot of chances to receive and give feedback in a variety of ways

### 7. Support the development of learning groups and communities

Good feedback – as outlined in Points 1- 6 - should create the environment whereby effective and productive learning is taking place, leading to the emergence of a flourishing learning community.

- To be part of an improving learning community
- To be personally responsible for helping that community get even better
- To see other people also taking personal responsibility for helping the community to get even better

### **Appendix B - Generic Assessment Criteria**

Separate criteria have been provided for each academic level. This information can be used by both students and staff to explain how work will be assessed and assists in the provision of written feedback which aligns to the academic learning outcomes statements and the percentage grade awarded

		PASS	FAIL					
Learning outcomes	A	В	C	D	E	F		
	90-100%	80-89%	70-79%	60-69%	50-59%	40-49%	30-39%	Below

		1	ı		1			
***	E	A	F114	C I	C 1	II A G A	<b>A 44 4</b> .	N
- Knowledge and	Exceptional	An outstanding	Excellent	Good	Sound	Unsatisfactory	An attempt to	No answer or an answer
Understanding	answer	answer	knowledge	knowledge and	knowledge and	, but shows a	answer the	which is totally irrelevant
6 11.001 51.011.05	demonstrating a	demonstrating a	and	understanding	understanding	limited grasp	question, but	or fundamentally wrong.
	highly detailed	detailed	understanding	of the issues	of the issues	of some	without any	Minimal or no evidence of
- Learning	understanding of	understanding of	of the issues	and	and	subject.	significant	learning.
	the issues and	the issues and	and	methodologies,	methodologies,	Limited	grasp of	
- Enquiry	methodologies,	methodologies,	methodologies	concepts,	concepts,	awareness of	material or	
	concepts,	concepts,	, concepts,	theories and/or	theories and/or	limits of	appropriate	
	theories and/or	theories and/or	theories and/or	data. Some	data. May	knowledge, or	skills.	
	data and the link	data; awareness	data and its	understanding	contain errors	ability to	Minimal	
	to with other	of the	inter-	of limits of	and/or	present,	application of	
	fields of study;	uncertainty of	relationship	knowledge.	discussion of	evaluate and	knowledge, or	
	appreciation of	knowledge.	with other	Good	irrelevant	interpret	use of	
	the uncertainty,	Excellent	subjects. Very	presentation	issues.	qualitative and	information.	
	and limits of	presentation and	good	and evaluation	Adequate	quantitative		
	knowledge.	evaluation of	presentation of	of qualitative	presentation	data.		
	Exceptional	qualitative and	qualitative and	and quantitative	and evaluation			
	presentation and	quantitative data.	quantitative	data.	of qualitative			
	evaluation of		data.		and			
	qualitative and				quantitative			
	quantitative				data.			
	data.							

-	Analysis	Independent thinking,	Outstanding analysis	Excellent analysis	A very good analysis and	Good analysis and argument,	Argument and analysis may	Brief, irrelevant, or	Absence of analysis and argument. No evidence of
_	Application	rigorous argument, and	displaying independent	displaying independent	well- organised argument, very	well supported by evidence.	be illogical, irrelevant, or	deficient argument and	application of knowledge to solve problem. Or no
_	Problem	an impressive	thought and	thought and	well supported	Good	contradictory	analysis;	answer offered.
-	1 Toblem	use of evidence.	strong, well-	strong and	by evidence.	application of	in places	unsubstantiate	ļ
	Solving	Thorough and	organised	well-organised	Evidence	evidence and	and/or	d	
	8	accurate analysis	argument and	argument,	applied well to	theory to solve	unsupported	generalisation	
		of subject with	highly	competent	provide solution	problem.	by evidence.	s. Little or no	
		evidence of	competent	application of	to problems.		Limited	attempt to	
		breadth and	application of	evidence and			application of	draw	
		depth of study.	evidence and	theory to solve			evidence and	conclusions.	
		Excellent	theory to solve	problems.			theory to solve	Little or no	
		application of	problems.				problem.	attempt to	
		theory to						apply	
		problem.						evidence and	
								theory to solve	
								problem.	
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_	Communicatio	Exceptionally	Extremely	Highly	Very effective	Effective	Unsatisfactory	Some	Limited or no evidence of
	n	effective	effective	effective	communication	communication	communicatio	evidence of	the communication skills
	$\boldsymbol{\mu}$	communication	communication	communicatio	skills	skills	n skills	communicatio	appropriate to this level of
	- ·	skills	skills appropriate	n skills	appropriate to	appropriate to	appropriate to	n skills	study. Limited or no
-	Reflection	appropriate to	to the level of	appropriate to	the level of	the level of	this level of	appropriate to	evidence of managing
		the level of	study, task,	the level of	study, task,	study, task,	study. Poor	this level of	own learning.
		study, task,	audience, and	study, task,	audience, and	audience, and	level of	study. Limited	
		audience, and	discipline.	audience, and	discipline.	discipline.	learning	or no evidence	
		discipline.	Excellent	discipline.	Good	Some	ability	of managing	
		Exceptional	demonstration of	Extremely	demonstration	demonstration	necessary for	own learning.	
		demonstration of	managing own	good	of managing	of learning	future study.		
		managing own	learning and	demonstration	own learning	ability			
		learning and	initiative,	of managing	and initiative,	necessary for			
		initiative,	learning ability,	own learning	learning ability,	future study.			
		learning ability,	qualities or skills	and initiative,	qualities or				
		qualities or skills	necessary for	learning	skills necessary				
		necessary for	future study.	ability,	for future study.				
		future study.		qualities or					
				skills					
				necessary for					
				future study.					
1									

- Professional	Meets the	Fails to meet	Fails to meet	Fails to meet the				
Requirement	competencies or	competencies or	competencies	competencies or	competencies	the	the	competencies or standards
1	standards of	standards of	or standards of	standards of	or standards of	competencies	competencies	of proficiency required by
(Not usually	proficiency	proficiency	proficiency	proficiency	proficiency	or standards of	or standards of	professional/ statutory or
weighted and	required by	proficiency	proficiency	regulatory bodies.				
usually a	professional/	professional/	professional/	professional/	professional/	required by	required by	
•	statutory or	professional/	professional/					
pass/fail	regulatory	regulatory	regulatory	regulatory	regulatory	statutory or	statutory or	
component of	bodies.	bodies.	bodies.	bodies.	bodies.	regulatory	regulatory	
assessment)						bodies.	bodies.	